



Nationwide Investigations and Security, Inc.

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CLIENT FEEDBACK

Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

1. The professionalism of the Security Officer(s)

- Excellent
- Good
- Acceptable
- Needs Improvement
- Unsatisfactory
- Not Applicable

Comments (optional):

4. The Security Officer(s) customer service skills

- Excellent
- Good
- Acceptable
- Needs Improvement
- Unsatisfactory
- Not Applicable

Comments (optional):

2. The punctuality of Security Officer(s)

- Excellent
- Good
- Acceptable
- Needs Improvement
- Unsatisfactory
- Not Applicable

Comments (optional):

5. The effectiveness of how incidents are dealt with

- Excellent
- Good
- Acceptable
- Needs Improvement
- Unsatisfactory
- Not Applicable

Comments (optional):

3. The Security Officer(s) appearance

- Excellent
- Good
- Acceptable
- Needs Improvement
- Unsatisfactory
- Not Applicable

Comments (optional):

6. The competency of the response of Security Officer(s)

- Excellent
- Good
- Acceptable
- Needs Improvement
- Unsatisfactory
- Not Applicable

Comments (optional):

7. The efficiency of the Security Officer(s) to adhere to the post orders & his/her duties
- Excellent
 - Good
 - Acceptable
 - Needs Improvement
 - Unsatisfactory
 - Not Applicable
- Comments (optional):

8. The overall level of service provided
- Excellent
 - Good
 - Acceptable
 - Needs Improvement
 - Unsatisfactory
 - Not Applicable
- Comments (optional):

How can we improve our services?

9. Is there a particular employee you would like to recognize for outstanding work?
- Yes
 - No
- If yes, why? (optional):

Is there anything you'd like to add? We love feedback!

10. Would you refer us to others?
- Yes
 - No
- Comments (optional):

Company Name: _____

Representative Conducting Questionnaire: _____

Title: _____

Date: _____