

SURVEILLANCE & CASINO SECURITY TRAINING PROGRAM



NATIONWIDE INVESTIGATIONS & SECURITY INC

Surveillance Principles I



Gaming and Cheating Definitions: Types of Gamblers - Advantage Play, Purpose and Function of Surveillance, Training and Barriers to Training, Most Basic Indicators, Camouflaged Holes, and Chain of Command



Surveillance Principles II



Teamwork (Security, Surveillance, Operations, Management), Internal Theft and Fraud Basic Principles, Politics in the Casino Organization



Protecting Casino Patrons



Protecting the
guest of the
casino-hotel
enterprise, its
most vital
asset



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Observation & Memory Skills



Drills for
improving
observation,
memory, and
communication
skills



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Consistent Surveillance Results: Focusing Observations



Surveillance
methods of
observation, scale
of observation
focus

Evidence 101: Criminal Evidence



Definitions, gathering, reviewing, preservation and presentation of evidence in criminal matters such as cheating, fraud, theft, assault, and other matters common in casinos.



Surveillance Coverage for Incidents (Terrorism Awareness)



Minimum
Surveillance
Coverage for any
incident occurring
and being observed
in present time

Evidence 201: Civil Liability

Evidence – accidents & injuries



Difference between criminal and civil evidence rules, special take on potential impact of civil cases, necessary evidence to be saved and documentation